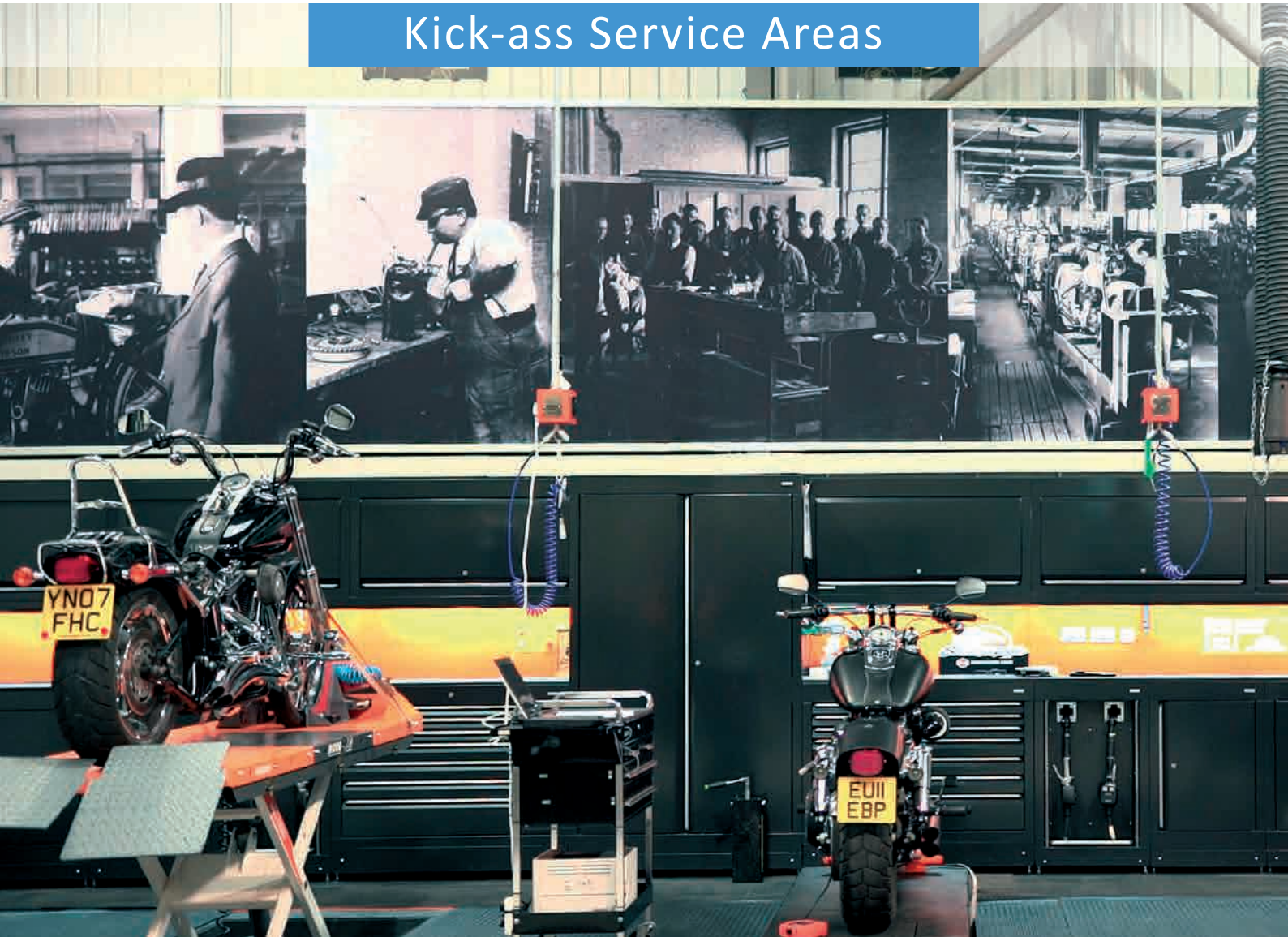


CAPS / group

Maximising Customer Experience

Kick-ass Service Areas



www.caps-workshops.com

time competence relationship

loyalty

customer

expectations

satisfaction

experience

price

service

testimonials
interaction

quality

WHAT WE DO

The CAPS group of companies provide innovative and effective solutions for interiors and display within Retail, Medical, Educational, Leisure, Office, Hotel and Workshop environments across the globe. Utilising our well-developed technical and manufacturing facilities, we also offer an exclusive bespoke manufacturing service to clients from many different sectors.

WHAT WE CAN DO FOR YOU IN WORKSHOP SOLUTIONS

CAPS are true specialists in **motor vehicle workshops**. We know how to design the spaces needed for these unique environments to be efficient, comfortable to work in and generators of income. And we can supply the full package of equipment needed to make those designs a reality at your site.

FOCUSING ON CUSTOMER EXPERIENCE

“Maximising Customer Experience” of our customers. Our tagline “Maximising Customer Experience” defines the way we do business with our customers. All of us, from top to bottom, play an important role in building long-term, solid partnerships. There might be different customer expectations regarding the design, equipment type and service needed, but there is one thing that we are determined to deliver to all of our clients - an exceptional customer experience.

WHY TO TRUST US WITH YOUR WORKSHOP

- **Professional:**

Staff with more than 30 years’ experience of workshop and equipment provision.

- **International:**

Staff providing consultation, design and sales across the globe. Our account management speaks in 10 languages.

- **Collaborative:**

CAPS work with designers, architects and dealers to provide the best workshop solutions bar none.

- **Comprehensive:**

Top to bottom, end to end workshop consultation, design, supply, installation and support.

- **Flexible:**

From sole traders to franchise groups, CAPS have a can-do attitude.

- **Creative:**

Bespoke workshop designs for Harley-Davidson dealers.

- **Responsive:**

Quality aftercare service in partnership with our carefully chosen suppliers.

- **Competitive:**

Best pricing is guaranteed. Convenient: Online equipment catalogue, rapid response to all enquiries.

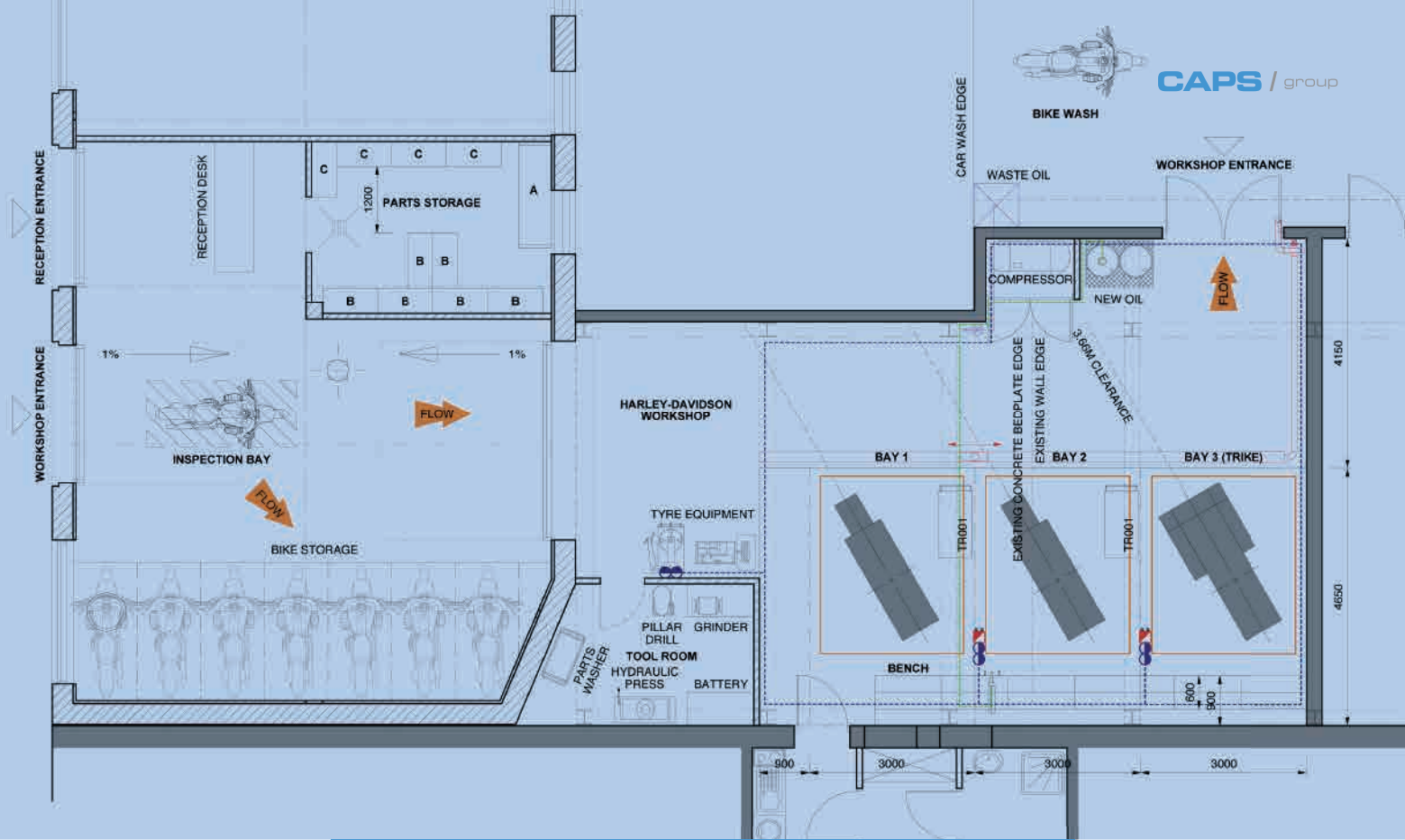
PLANNING AND DESIGNING WORKSHOPS THAT WORK

CAPS have the expertise to design, plan and install equipment that maximises your work space. Our record on installations is unrivalled, having delivered the most prestigious Harley Davidson workshops. Small or large, new dealership or remodelling, CAPS are the safe, sensible choice.

Workshop design:

At CAPS we boast a creative team of designers who, thanks to their knowledge and experience, can prepare unique project designs suited to the specific needs of a client. If a client has their own project designs, we can work with that and take the process from there. Our in-house workshop planning service has years of experience in positioning equipment and services using the latest CAD equipment to maximise the benefits from your investment whilst ensuring all regulations and standards are met.





CAPS workshop offer

3D Images

As part of our design process we produce 3D imagery to illustrate various features of the finished workshop. 3D imagery allows you to construct the workshop and observe the functionality of the various components.

Consultation

CAPS will work with you, your design agents and architects to achieve the workshop your dealership requires. Together we analyse, advise and recommend so you can make the best possible choices in layout, design and equipment selection.

We work closely with our customers to ensure all their requirements are met, from initial enquiry to completed project sign off. You will have your own single point of contact for project management and the services of experienced expert engineers to carry out the installation.

WORKSHOP EQUIPMENT SUPPLY

Working with only leading equipment manufacturers, CAPS can supply everything for your workshop. As part of the CAPS group, we can ship on a global basis everything you need for your project.

We offer a wide range of workshop equipment such as:

- bike lifts
- tyre changers
- wheel balancers
- workshop cabinetry
- and more.

Our all-inclusive offer is made possible thanks to our work with manufacturers of specialised equipment. One of these strategic partners is DURA Ltd., a global leader in workshop environment cabinetry. We also work closely with MAROLO to provide you with first class bike lifts and other equipment.

CAPS workshop offer



A photograph of a motorcycle workshop. In the foreground, a motorcycle is mounted on a lift. The lift has 'MODU' and 'LIFT' written on it. The motorcycle is orange and black. In the background, another motorcycle is visible on a lift. The workshop has a clean, professional appearance with yellow walls and a grey floor.

CAPS workshop offer

FIT-OUT – INSTALLATION – PROJECT MANAGEMENT

As part of our 'One Stop Shop' philosophy, we also offer clients an installation service. In certain markets, we have our own teams of skilled engineers and professional fitters who can install all the varied equipment supplied to a client. And, we work with qualified sub-contractor fitters in other markets.

Having a reliable installation network in the UK, Germany, Poland, Hungary and Romania, we are well placed to offer efficient and timely installation services right across Europe.

CAPS have a strong reputation for delivering high quality interior fit-out, installation and project management services to a range of well-known clients across many businesses, including workshops. We have the capability to carry out both new developments and refurbishment projects.

Using our established team of external suppliers and specialist sub-contractors, our in house project managers are able to deliver your project on time, budget and quality with the highest regard for health & safety.

Our strength is going the extra mile for our clients and constantly striving to improve the way we work together to deliver your project.

CAPS products and services are of the highest standards. Our specialists ensure that client projects are completed with an exceptional degree of both service and quality. In CAPS group, we treat our certifications extremely seriously. We consider achieving a certification to be only the first step in an on-going process of maintaining—and building on—the standards that the certificate represents. Currently, we are proud to have the following certifications:

ISO 9001: Quality Management System (General)

ISO 14001: Environmental Management System

ISO 3834-2: Quality Management System for Fusion Welding of Metallic Materials.

Quality & Certifications

OUR CERTIFICATIONS



IN THE WORKSHOPS BUSINESS WE HAVE WORKED WITH



OUR KEY PARTNERS





Our selected projects

Project name:

UK Reading
Harley-Davidson
dealership

Project range: a complete ground-up build of a brand new dealership and service centre, including showroom fixtures and fittings, workshop equipment and fit-out.





Our selected projects

11

Project name:

Hong Kong
Harley-Davidson
dealership

Project range: CAPS group did the design of the workshop space and delivered all the showroom fixtures and most of the workshop equipment.



Interested? Contact us and let us help you find the best solution for your workshop:

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